

A Taste of the Peak District

Accommodation advertising terms and conditions

General Description of the service

An advert promoting self-catering cottages, a hotel or bed and breakfast or guest house situated at one physical location. The advert comprises descriptive text, contact details, facilities details and up to 5 images. This will be presented as a page of information on our web site www.thepeakdistrict.info with taster adverts that draw attention to your accommodation e.g. on the appropriate regional accommodation page (e.g. SW Peak District), the self catering, hotels or B&B page, the 'cottages for 2, 3, 4' etc as appropriate to your situation. Visitors can also search for properties by name, location or nearby attractions and would be able to find your accommodation in that way too.

Cancellation and your statutory right to withdraw

You have a statutory legal right to a 7 day cooling off period during which you can request a full refund, provided that you have not used the service. If your advert is created within the 7 days then in the eyes of the law you are deemed to have waived your right to any cooling off period as you have used the service.

If you wish to retain the 7 day cooling off period, please specify that fact at the time of payment and we will wait for the 7 days to elapse before adding your advert to the site.

Refunds will be made within 30 days by bank Transfer or PayPal, less any costs that we have incurred as a result of your retraction of order such as bank charges or PayPal fees.

We do not offer refunds on adverts that are terminated early unless exceptional circumstances apply. Refunds will be made within 30 days by bank Transfer or PayPal on a pro rata basis of one twelfth of the actual cost of the advert per unused calendar month after deduction of a £10.00 administration fee which partially covers the costs incurred in processing your payment and setting up the advert initially.

To claim a refund, please send your request by email or in writing to:

Chevinside Publications
Suite 13051
2nd Floor
145-157 St John Street
London
EC1V 4PY

Phone: 0114 360 1004

Sorry, no calls back to mobiles or premium rate numbers

Email Address: webmaster@chevinside.com

Privacy statement

We do not rent, sell or give away your details to anyone else. The only details displayed on the advert are the contact details needed for potential customers to contact you.

Changes to terms and conditions

While ever you are an existing customer with an active advert on the site, we will notify you of any changes to terms and conditions.

Disclaimers for our own protection - probably not really needed but ...

We offer no guarantees that bookings will be generated as a result of your advert, which is the nature of any advertising. We make every effort to ensure that adverts are available to visitors to our site. We do not promote individual adverts to visitors.

Because of this and to the maximum extent permitted by law, Chevinside Publications expressly excludes any liability for:

- indirect or consequential loss which are losses that are incurred as a side effect of any main loss or damage;
- loss of profit and business;
- loss of income or revenue;
- loss of goodwill and reputation;
- loss of booking prospects;
- loss of expectation;
- loss of opportunity;
- loss of use;
- loss of information and data;
- loss arising out of or in connection with wasted management or personal time;
- any other loss or damage of any kind, however arising and whether caused by tort (including negligence) or otherwise, even if foreseeable, provided that this condition shall not prevent claims for loss of or damage to your tangible property or any claims for direct financial loss that are not excluded by any of the categories set out above.

These Terms shall be governed by and in accordance with the laws of England.

Last updated May 2010